EAST COAST RAILWAY KHURDA ROAD

INVITATION OF APPLICATIONS FOR AUTHORISATION OF JANSADHARAN TICKET BOOKING SEVAKS AT VARIOUS LOCATIONS UNDER SERVING STATIONS OVER KHURDA ROAD DIVISION OF EAST COAST RAILWAY.

No.SDCM/KUR/JTBS/Pt-VIII/2025.

Date.06.08.2025

Senior Divisional Commercial Manager, East Coast Railway, Khurda Road for and on behalf of the PRESIDENT OF INDIA invites applications from willing candidates for short listing their names for Appointment of JANSADHARAN TICKET BOOKING SEVAKS who shall issue computerized unreserved tickets only through UTS (Unreserved Ticketing System) which are to be licensed at 100 (One hundred) locations in various cities in the jurisdiction of Khurda Road Division of East Coast Railway, under various categories at 36(Thirty Six)stations as per enclosed **Annexure "A"**.

I Eligibility:

- Applicants should not be less than 18 years of age as on the date of application and should be 10th or equivalent passed. However, educational qualification can be relaxed by Sr. Divisional Commercial Manager if there is no applicant otherwise available for any particular category.
- 2. The applicant should be of good moral character and produce a **character certificate from** District Magistrate/Addl.District Magistrate/Sub-District Magistrate/Block Development Officer or Tahsildar about the same.However,before appointment as JTBS,the applicant will also have to produce a **certificate from the police station** serving his/her locality certifying that no criminal case is pending against her/him.
- 3. Applicant should be residing in the municipal limits of the city/district in which JTBS is being appointed.(Ration card, Voters'identity card or domicile certificate issued by District Magistrate/Collector/Additional District Magistrate/Collector) should be attached with the application.

4. Other conditions:

- The applicant should have at least one room of sufficient size and all the required furniture with a counter for issue of tickets along with space for queuing area for the public. The room should also have electric power point connections. The premises proposed to be used for issuing tickets through "Unreserved Ticketing System (UTS)" should be easily accessible to general public.
- a) On selection the applicant should be prepared to submit one time deposit of Rs.25,000/-in form of Banker's cheque/demand draft drawn in favour of PFA,East Coast Railway, payable at Bhubaneswar shall be deposited by the JTBS applicant against any dues that may arise during the period of contract. On completion/termination of the contract, pending dues will be adjusted from security

भहायक वाणिज्य प्रबन्धक Page 1 of 14

Asst. Commercial Manager पूर्व तट रेलवे, खोरघा रोड E.Co.Railway,Khurda Road



deposit and balance amount if any shall be refunded to JTBS.

b) Forfeiture of Security Deposits-In case the JTBS operator expresses inability to operate JTBS, after appointment as JTBS Operator by Division, the Bank Guarantee as well as the security Deposit submitted by the JTBS operator will be forfeited. Also if the JTBS fails to commission the JTBS counter after entering into agreement then his security deposit of Rs.25,000/-will be forfeited.

II PROCEDURE FOR KEEPING A RECORD OF TICKETS ISSUED BY JTBS:

i. The JTBS will be given one UTS terminal for which all the costs initial as well as recurring including equipments & channels would have to be borne by JTBS.

a) Selected applicants shall bear all the expenditure to be incurred on the Terminal equipments such as C.P.U., Keyboard and Printer etc. as per Railway's standards and cost of network panel. On completion/termination of contract pending dues will be adjusted from the security deposit & balance amount if any shall be refunded to JTBS.

The list of essential equipments for Jansadharan Ticket Booking Sevak is as under:

1) Dial up modem along with accessories: 02
2) Dumb terminal: 01
3) Ticket printer: 01
4) Report printer: 01

5) Terminal Server[Minimum Four Ports] :01

* Two data channels of 64 kbps to be hired from BSNL or any other companies who will provide such facility by JTBS from the location to Main Passenger Reservation centre.

*2 nos. of V-35 modem, 2 nos. of 516 MUX and 2 nos. of G-703 modem to be arranged by JTBS on his own cost for commissioning of system at each of the location. The specifications of the equipments and channel should confirm strictly to the Railway's prescribed standards. Actual expenditure on Telephone link on both sides of BSNL or any other service provider is to be borne by the applicant.

b) The JTBS will procure UTS terminals, Terminal server[if not available] and equipment for which all the initial cost and other recurring expenditure on U.T.S. terminal and other equipments are to be borne by the Jansadharan Ticket Booking Sevak.

 c) On completion, termination of contract, pending dues will be adjusted from the security deposit and balance refunded to JTBS

d) Not more than one application shall be entertained from each applicant.

e) As in the case of normal functioning of UTS counters, Jansadharan Ticket Booking Sevak should also be functioning round the clock.

ii) Jansadharan Ticket Booking Sevak is permitted a commission of Rs.2/-per passenger which is included in the printed fare on the tickets.

iii) (Jansadharan Ticket Booking Sevak operators may be allowed to renew season tickets. Each season ticket is to be treated as single ticket/single passenger for the purpose of levy of service charge. Service charges to be realized by JTBS shall be @ Rs.5/-

Page **2** of **14**

Olc Party

र्भहायन वाणिज्य प्रबन्धक Asst. Commercial Manager पूर्व तट रेलवे, खोरधा रोड E.Co.Railway,Khurda Ro per season ticket.)

- iv) Jansadharan Ticket Booking Sevak can issue unreserved concessional ticket to Sr.Citizens and can also issue Platform tickets.
- v) Jansadharan Ticket Booking Sevak can operate one additional counter provided the sale of tickets is more than 800 per day on each counter for at least a period of one month.

vi) Jansadharan Ticket Booking Sevak will not sublet/assign or transfer the rights or obligations arising out of the contract.

- vii) The JTBS will indicate two (02) nominees/legal heirs in whose name the license should be transferred in case of death of the JTBS. In case the nominee I passes away before the JTBS or is unwilling to continue as JTBS after the demise of the original allotee, nominee II shall be asked to continue as JTBS. However, necessary provision must be made in the agreement by the contract executing division. Further, the selected JTBS shall nominate the legal heir at the time of entering into the agreement. In case the nominee pre-deceases the JTBS then a replacement can be made. If the JTBS dies without a nominee the contract shall stand terminated.
- viii) Jansadharan Ticket Booking Sevak is permitted to **shift** from the **original location to a new location at his/her own cost** with a view to increase sale of tickets.
- ix) Jansadharan Ticket Booking Sevak will be responsible for the safe custody of the ticket rolls. In case of any loss on this account necessary debits will be raised against him/her as per extent instructions.
- x) Jansadharan Ticket Booking Sevak shall be permitted to issue only cash tickets (including advance tickets). Jansadharan Ticket Booking Sevak shall not be permitted to issue any Blank Paper ticket, Concessional Ticket or Money receipt. Refund of tickets will not be permitted at the JTBS.
- xi) Jansadharan Ticket Booking Sevak will submit a daily statement to the SM/Manager or Chief Booking Supervisor of serving station indicating the details of tickets sold along with the value. The summary of all the transactions done by Jansadharan Ticket Booking Sevak shall have to be submitted by the Jansadharan Ticket Booking Sevak to serving station on daily, periodically and monthly basis.

xii) Jansadharan Ticket Booking Sevak will not issue tickets from station premises.

- xiii) The JTBS will have to deposit an advance of Rs.10,000/-(Rs.Ten Thousand only), with the Chief Booking supervisor of concerned serving Station. Tickets would be issued against the amount of advance deposited for the purpose, which should be replenished each time before issue of ticket when the advance deposit touches Rs.10,000/-(Rs.Ten Thousand only). There will be a check in the system that the JTBS will not be able to issue tickets if at any time the amount deposited by them is less that Rs.10.000/-.
- xiv) Jansadharan Ticket Booking Sevak is not authorized to make any refunds. Refund of tickets issued by JTBS will be done by the serving station or any station in that cluster as per refund rules in force.

हार्चक वाणिज्य प्रवश्वक

Page **3** of **14**

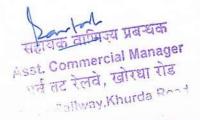


III <u>PERIOD OF CONTRACT:</u> The JTBS shall have to sign an agreement with the Railway. The <u>initial period of contract will</u> <u>be 3 years</u> which can be renewed after every 3 years based on basis of **satisfactory performance**.

TERMINATION OF CONTRACT: Each side can terminate the contract without assigning reasons by giving one month's notice. The Janasadharan Ticket Booking Sevak can seek termination of his allotment by giving a written notice of one month. Railway administration reserves the right to terminate the allotment or even by giving a notice of one month in advance without assigning any reason thereof.

OTHER TERMS AND CONDITIONS:

- i) Jansadharan Ticket Booking Sevak shall be responsible to ensure compliance of all the instructions issued by the Railway administration from time to time. In case of unsatisfactory performance or failure on the part of the JTBS to fulfill all or any of the terms and conditions, Railway Administration reserves the right to impose a prescribed penalty on JTBS including termination of contract.
- ii) Senior Divisional Commercial Manager/Divisional Commercial Manager or any authorized Railway servant shall have right to enter into the premises of Jansadharan Ticket Booking Sevak and to inspect records and Jansadharan Ticket Booking Sevak shall be liable to cooperate in such inspections.
- iii) <u>Selection of Jansadharan Ticket Booking Sevak:</u> Selection committee for the selection of Jansadharan Ticket Booking Sevak shall comprise of a Committee of three Officers as nominated by the Competent Authority.
- iv) The Railway Administration's decision to authorize anyone of the applicant as Jansadharan Ticket Booking Sevak to issue tickets through 'Unreserved Ticketing system' shall be final and Railway Administration reserves the right to cancel any or all the applications without assigning any reason. No correspondence shall be entertained in this regard from any or the unsuccessful applicants.
- v) Appointment of Jansadharan Ticket Booking Sevak will not confer any right on the person for employment on Railways. The appointment is purely contractual in nature and no facilities viz. absorption in Railway service, regularization of service, bonus, railway pass facilities etc. shall accrue to the Jansadharan Ticket Booking Sevak.
- vi) The selection in case of more than one eligible application in the same category or the same location shall be made on the basis of draw amongst all the eligible applicants. In this regard, the decision of Railway Administration shall be final and binding on all the applicants. No correspondence shall be entertained in this regard.
- vii)Provision of a utility for online register will be made by CRIS for issue of ticket by stations to JTBS and capturing of all transactional data. Further, Ticket issued Register to be maintained by the contractor and the station/division.
- viii) However, an inspection utility may be created by CRIS as per requirement of division so as to have a record of frequency of



Page 4 of 14

de land

checks on JTBS and irregularities detected. This can also be used to draw MIS for assessing the pattern of sale of tickets so as to avert any fraud.

ix) DRM will be final authority for resolving any dispute between the JTBS and railway administration. The appeal will lie to AGM in headquarter.

SUBMISSION OF APPLICATION.

Interested persons fulfilling the stipulated conditions (mentioned above) may submit their application forms duly filled in prescribed format given along with requisite papers/documents in an envelope with name of serving station and full address of the applicant addressed to Sr.Divisional Commercial Manager, East Coast Railway, Khurda Road At/Po:Jatni, Dist:Khordha, Odisha, PIN-752050 should reach this office by 11.00hrs on or before Date:05.09.2025. Applications received through post/courier will be summarily rejected without any scrutiny. If the last day i.e. Date.05.09.2025 happens to be or is declared to be a holiday, applications will be received by the same time on the next working day. Applications received after due date and time shall not be entertained under any circumstances. After scrutiny of the applications, the candidates will be informed regarding the date of selection for appearing before the selection committee, if so required. All supporting documents to be enclosed duly attested by Central/state Govt Gazatted officers. Railway reserves the right to accept/reject any/all application(s)without assigning any reason whatsoever. The above details are available www.eastcoastrail.indianrailways. gov.in.Documents pertaining to JTBS can be downloaded from the website. The applications after completion of required formalities will be processed for scrutiny and on fulfillment of all the conditions.

Closing Date and Time for submission of application:Dt.05.09.2025.11.00. Opening Date and Time of the application Box: Dt.05.09.2025.11.30Hrs.

Sr. Divisional Comml Manager, East Coast Railway Khurda Road.

> Asst. Commercial Manager पूर्व तट रेलवे, खोरधा रोड E.Co.Railway,Khurda Road

Orc PRR

	CATION/SERVING STATION		Affix passport size
			Affix passport size photowith signature
1	i.Name of the Applicant (in block letters)		14-19-4-12
	11. Father, Mother, Husband's Name:		
2	Gender (Male / Female):		
3	Date of Birth (with proof):		Lease S. Little Beat Lost
4	Qualification (With attested copies of certificate):	taria di di	Lines Liene or
5	Technical qualification (if any)		TO THE SUBBLISHED TO THE
6	Residential address & Phone / Mob No: (Attested copies of residential certificate to be enclosed)	A Land Company	
7	Address & Phone no. of the proposed JTBS premises:		To be set that the set of
8	Name of the serving station:	Annual and and	The state of the s
9	Distance of JTBS premises from main entrance of the serving station:	A STATE OF THE PARTY OF	
10	Whether the JTBS premises are owned or hire/lease and its area with dimensions(Supporting documents to be attached):	The said	
11	Whether the premise is easily accessible to public: Enclose a location sketch with land mark	, inheditalis	SECTION 1975
12	Category[SC,ST,OBC,Minority,others]under which applied [enclose relevant documents duly attested in case of reserved]		The result of the second of th
13	a)Whether :a)Character certificate from District Magistrate/ Addl. District Magistrate/Sub-District Magistrate /Block Development Officer or Tehsildar enclosed		
	b)Certificate from the police station		
	serving his/her locality enclosed		
14	PAN Card No.,		
15	Experience in the similar field		
16	No. of Enclosures.		

I undertake that in case, I as JTBS operator express inability to operate as JTBS, after appointment as JTBS Operator by Divisional Railway, the **Bank Guarantee** as well as the **Security Deposit** submitted by me after appointment will be **forfeited**. Also that in event of any false or inaccurate information given above in any respect, the application /license shall liable to be rejected/cancelled. I shall abide by all the terms and conditions as notified and such conditions as may be prescribed from time to time.

Place: Date:

(Signature of the applicant in full)

Rest Commercial Manager पूर्व तट रेलवे, खोरशा रोड E.Co.Railway,Khurda Road

Page 6 of 14

List of attested documents by Central/state Govt Gazatted officers/Notarized copies to be enclosed.

- 1. Certificate of Educational qualification.
- 2. Birth Certificate.
- 3. Pan Card.
- 4. Address Proof (Voter's identity card or ration card or domicile certificate issue by District Magistrate/Collector/Additional District Magistrate).
- 5. Proof of ownership of the premises (Receipt of property tax & Index) or lease deed (Notarized copy of leave & license agreement of JTBS premises along with proof of ownership (Receipt of property tax & Index).

6. Sketch of premises and approach to it with landmarks.

7. Valid Caste certificate in case of reserved categories where applied for a particular caste.

8. Certificate in case of other reserved categories.

- Character certificate issued by District Magistrate/Addl. District Magistrate/Sub-District Magistrate /Block Development Officer or Tehsildar.
- 10. Certificate from the police station serving his/her locality that no criminal case is pending against him/her.

11. Envelope should be super scribed "Application for Jansadharan Ticket Booking Sevak at ______. LOCATION/SERVING STATION

न्द्राणस्य प्रवस्यक प्रव तट रेलवे, खोरधा रोड E.Co.Railway,Khurda Road

STANDARD AGREEMENT TO BE SIGNED BETWEEN ZONAL RAILWAYS AND JANSADHARAN TICKET BOOKING SEWAK (ITBS).

This agreement is made on this _____ between 'the President Union of India acting through the Sr. Divisional Commercial Manager, East Coast Railway, Khurda Road Division shall (hereinafter called the Railway assignees successors and Administration) of the part one (hereinafter called the JTBS)

shall include successors and assignees of the one part.

Whereas the Railway Administration has appointed a JTBS at _____, Odisha served from '_____ RAILWAY STATION' for the purpose of issuing all UTS tickets except concessional tickets and whereas the JTBS has agreed to serve the Railway Administration in the capacity of the JTBS for the purpose and to engage honestly and faithfully to perform all duties incidental., to the office of such JTBS on the terms and conditions hereinafter appearing in this agreement.

i. The ITBS shall deemed to be the agent of the Railway Administration and shall be Subject to all the legal liabilities of agents as are laid down or defined in the law relating to agents in India for booking of

passengers.

ii. One terminal per JTBS will be allowed.

iii. As in the case of normal functioning of UTS, JTBS should also be

working round the clock.

- iv. Should the JTBS fail and/or neglect at any time to arrange for uninterrupted service in the sale of tickets as per working hours prescribed by the Railway Administration, the later shall have the right to engage its own staff to work at the agency and all expenses incurred in connection with the above and any other expenditure incurred by the Railway Shall be recoverable from the ITBS.
- v. The Railway Administration shall give publicity to the service covered by this agreement in such manner as may be decided by them and the publicity that the JTBS desire Io undertake in this behalf shall be subject to the approval of the Railway Administration.
- vi. Appointment of JTBS will not confer any right on the person for employment on Railways. The appointment is purely contractual in nature and no facilities viz absorption in Railway service, bonus, Railway pass facilities etc. shall accrue to the JTBS.



Page 8 of 14

1.0 BREACH OF THE AGREEMENT AND SERVICE OF NOTICE.

- 1.1 In the event of breach of any of the terms and conditions of this agreement by the contractor, his servant or any person acting for the contractor at any time failing to perform all or any of the services required of him by this agreement within a time deemed reasonable or in manner Satisfactory a to the Administration may without prejudice to the Administration may otherwise be entitled to any other right, remedy or relief to which he or she otherwise be entitled under this agreement or any law for the time being in force, revoke and determine this agreement after the expiry of one Month notice in writing to be Sent by registered post of delivered to the contractor of their intention of doing so.
- 1.2 The Railway Administration may also terminate the agreement forthwith by writing under the hand of the Sr.DCM/DCM or the Railway Administration if the JTBS becomes bankrupt or insolvent or has any execution levied upon him or his goods or property belonging to him. The JTBS shall stand forfeited of all the money belonging or due to him from the Railway Administration.
- 1.3 Except as otherwise provided for in clause in 9.0 either party of this agreement may determine the same upon expiry of one months notice in writing given to the other of its intention of doing so.
- 1.4 Save as otherwise provided in the contract, all notice to be given on behalf of the president, Union of India and all other action to be taken on his behalf may be given or taken on his behalf by the Sr.DCM of the Division of East Coast Railway or any officer mentioned in Para 1.0 of this agreement.
- 1.5 Any notice, letter or other communication, which shall be sent by the Railway Administration by Registered Post addressed to the JTBS at his Head Office at _______, ODISHA be deemed to have delivered to the JTBS.

2.0 JTBS TO PAY PENALTY FOR BREACH OF AGREEMENT:

2.1 Should be JTBS's performance in respect of booking passenger to be rendered by him under the agreement is considered unsatisfactory by the Railway Administration or there is a failure on the part of the JTBS to fulfill all or any of the terms and conditions of the agreement the Sr.DCM or any other officer authorized by Railway Administration shall have the power to impose penalty up

सहार्गक व्यक्तिय प्रबन्धक Asst. Commercial Manager पूर्व तट रेलवे, खोरधा रोड E. Co.Railway,Khurda Road

Page 9 of 14



to the extent of Rs.1000/-(Rs.One Thousand) only in each case, in addition to any other liabilities to which the JTBS may be liable under the provisions of the agreement.

2.2 In the event of the JTBS failure to pay penalty so imposed within the time fixed by the Railway Administration in each case, it shall be lawful for the Railway Administration/Sr.DCM to deduct the amount of such penalty from the security deposit or advance of the JTBS. JTBS shall forthwith deposit the sum equal to the amount recovered in accordance with clause 3 of this agreement, if such amount is recovered from the security deposit.

3.0 SECURITY DEPOSIT

- 3.1 The JTBS has already deposited Rs.25000/-(Rupees Twenty five Thousand only) towards Security Deposit Vide MR/Demand draft no. No. ____ dt_____ in favour of FA &CAO, East Coast Railway, Bhubaneswar issued by_____.
- 3.2 On completion/termination of the contract, pending dues will be adjusted from the security deposit and balance refundable to the JTBS.
- 3.3 The security deposit is liable to be adjusted or realized towards payment or any amount due to the Railway Administration by the JTBS including penalties and where this is done the JTBS may, at the discretion of the Government be allowed to commence sales only after the JTBS has provided further security deposit equal to the entire amount of security required and on giving suitable guarantee for the future. The Government Shall not be liable to pay interest on the security deposit
- 3.4 Tickets would be issued against the amount of advance deposit for the purpose, which should be replenished each time before issue of ticket when the advance deposit touches Rs.10000/-(Ten Thousand Only.)
- 3.5 The JTBS will be penalized up to Rs.500/-in case of non-payment of Railway dues within the prescribed period. Any failure on the part may lead to the cancellation of the agreement.
- 3.6 In case the JTBS operator expresses inability to operate JTBS, after appointment as JTBS operator by Zonal Railways, the Bank Guarantee as well as the security deposit made by the JTBS operator will be forfeited.



Page 10 of 14

4.0 PROCEDURE FOR KEEPING A RECORD OR TICKETS ISSUED BY JTBS:

- 4.1 JTBS will procure UTS terminals for which all the costs initial as well as recurring including equipments and channels hiring would have to be borne by JTBS.
- 4.2 JTBS will collect Rs.2/-per passenger as commission from the passengers and for renewal of season tickets,JTBS will realize service charge of Rs 5/- per season ticket.
- 4.3 JTBS will be responsible for the safe custody of the ticket rolls. In case of any loss on this account, necessary debit will be raised against him/ her as per extant instructions.
- 4.4 Proper record of tickets rolls issued to the JTBS will be kept by the commercial department of the station serving the JTBS.
- 4.5 JTBS will submit the account of sale of ticket to SMR/CBS of Serving Station on daily basis along with the value of the ticket sold.
- 4.6 Proper accountals of UTS ticket stationery shall be ensured.
- 4.7 JTBS will be authorized to issue cash ticket only not involving concession except Senior Citizen concession.
- 4.8 JTBS will submit a daily statement to the station master/ manager or any other nominated officer indicating the details of tickets sold along with the value. Station Master/manager/or any other nominated officer will maintain proper record of daily sale of tickets by JTBS.
- 4.9 A consolidated statement of ticket rolls supplied to any details of tickets sold by JTBS will be submitted by Station Master/Manager/Any other nominated officer to DCM/Sr.DCM every month.
- 4.10 JTBS will not issue tickets from the station premises.
- 4.11 All computerized tickets wrongly printed or wrongly issued or otherwise are classified as non-issued. In case of above problem/defects, the operator can non-issue the ticket by pressing a Single key provided in the keyboard i.e. (,), Non issued transactions should immediately follow the transaction which are being non-issued.

Page **11** of **14**

Asst. Commercial Manager पूर्व तट रेलवे, खोरधा रोड E.Co.Railway,Khurda Road



5.0 REFUND

Refund of tickets issued by JTBS will be done by serving station as per refund rules in force. The genuineness of the tickets issued by JTBS will be checked by the Station staff before making refund. JTBS will not be authorized to make any refund.

6.0 INSPECTION AND AUDIT OF THE RESULT AND ACCOUNTS OF THE AGENCY:

The books and the account of the JTBS shall, at all proper times and places be opened to the inspection and internal books of the Principal Chief Commercial Manager/ Principal Financial Advisor/Chief Accounts officer/Chief Auditor/Divisional Railway Manager/any other officer or official deputed by them in the same manner as in the customary in the case or books and accounts maintained at the Railway Station of the East Coast Railway.

7.0 SUBLETTING:

7.1 The JTBS will not do sublet, assign or transfer the rights or obligations arising out of the contract. The JTBS will indicate two (02) nominees/legal heirs in whose name the license should be transferred in case of death of the JTBS. In case the nominee 1 passes away before the JTBS or is unwilling to continue as JTBS after the demise of the original allottee, nominee 2 shall be asked to continue. In case the nominee pre deceases then a replacement can be made. If the JTBS dies without a nominee the contract shall be terminated.

Nominee-I: .		Age:		Years, R	elation : .	
Nominee-II:	Age:		Years, I	Relation:		

7.2 The contractor shall not sublet, assign or in any manner transfer to any other person the whole or any part of the rights or obligations conferred or imposed upon him by this agreement or any of the business connected with the agency hereby constituted.

7.3 The Railway Administration reserve the right of deduction of the Railway dues from JTBS in case any fine payment made under an order/judgment or any court/consumer Forum or law enforcing agency or any person working on their behalf.

8.0 JTBS NOT TO COMPETE WITH THE RAILWAY:

JTBS shall not compete with Railway Administration in any way whatsoever, whether directly or indirectly by establishing any other agency for carrying Passenger at station during the continuance of the agreement.

9.0 SPECIAL STIPULATION TO BE OBSERVED BY THE JTBS IN CARRYING OUT THE BUSINESS OF THE JTBS:

9.1 In the events of any question dispute of difference arising under terms & conditions or any special condition of agreement or in connection with this agreement the same shall be referred to the



Page 12 of 14

DRM if the dispute/difference remains unsolved/undecided the case may be referred to the sole arbitrator, a Gazetted Officer appointed to be arbitrator by the General manager.

9.2 The JTBS shall be responsible for all errors oversight and under charges made by the staff engaged by him at the agency or

elsewhere.

9.3 The JTBS shall not employ any person previously in the employment of the Railway Administration without the express sanction of the Railway Administration.

9.4 The JTBS shall be responsible for all claims under Workmen's Compensation Act as well as under the payment of Wages Act. The JTBS shall indemnify the Railway Administration with regard to any claim arising out of these Acts.

10.0 DURATION OF THE AGREEMENT:

10.1 This agreement shall be deemed to have been extended from <u>Dt.</u>
______ to _____ and shall, subject to the provision for earlier termination as herein provided, remain in force for a period of **Three (03) years**, which can be renewed every three year on the basis of satisfactory performance.

10.2Any modification review and extension of agreement will be made

only with the mutual consent of the parties.

11.0 ARBITRATION:

DRM will be the final authority for resolving any dispute between the JTBS and Railway Administration. The appeal will lie to AGM. in Hqrs.

In witness hereby the parties have hereunder subscribed their Names at the places and on the dates hereinafter mentioned respectively.

Signed for and on behalf of the President of India by	Signed by JTBS
<u>Witness</u>	<u>Witness</u>

सहायक वामिन्य प्रवश्वक Asst. Commercial Manager पूर्व तट रेलवे, खोरधा रोड E.Co.Railway,Khurda Road 2

STORES OF STORES

^{*}FF Freedom fighters,WW-War Windows,W-Women,WRE-Widows of Railway Employees.*PH Physically & mentally challenged.The term minorities includes1.Muslims 2.Christians 3.Sikhs 4.Buddhists 5.Zoroastrians(Parsis).

